

I believe all VRS providers should not ever limit clients to one VRS services... Requiring clients to use different videophone to contact different relay centers is like making hearing person to have different phone4 lines to call different operators... it is insane... I believe that VRS should implement a speedy answer because with current VRS provider that restricts my videophone to their VRS centers that makes me wait at least 15 to 20 minutes... it is frustrating...